

Our Three Commitments

At City Smiles, we go above and beyond for our patients. In order to deliver the highest level of dental care we feel that it is important to let you know what our commitments are to you.

1) Commitment to Treatment

Dr. Mayer and her team will deliver the best dental care that we are capable of delivering to you. We will personalize your treatment to meet your needs and use only the highest quality of materials and the latest technology. We will educate you about your dental health and present all treatment options to you.

We ask that you take care of your dental health for your overall health and to prevent future issues. Your oral health is linked to the health of your entire body, so good daily home care is essential. Starting but not finishing treatment leads to more advanced disease which unnecessarily adds to your cost and limits the success of treatment. You can have great dental health by following through with your dental plan and home care.

2) Commitment to Reservations

We will reserve time especially for you in our schedule. We will give you our utmost attention and care. We will rarely keep you waiting, and we will always value your time.

If you need to make a change to your reservation, we kindly ask that you contact us a minimum of two business days before your reservation. Our office doesn't accept changes to reservations after business hours or by voicemail or email. We would be glad to change your reservation during business hours.

Business Hours:

Tuesday: 8-3:30

Wednesday: 9-5

Thursday 8-3:30

Friday 7-2

This courtesy on your part will make it possible for us to give your reservation to another patient who needs to see the dentist or hygienists.

3) Commitment to Financial Considerations

We will be up front and transparent about costs and treatment options. We will give you financial information including cost, payment options, and when payment is expected, and also any dental benefit coverage estimates. We will do our best to help you understand your dental benefit.

We ask that you pay your estimated portion at the time of service and promptly pay any balances. This will allow us to continue giving you the best dental service possible.